

TRANSMITTAL LETTER
(General - Patent Pending)

Docket No.
CHA9-2001-0001US1

In Re Application Of: Tresser

Serial No.
09/779,954

Filing Date
02/09/2001

Examiner
Elisca, P.

Group Art Unit
3621

Title: SYSTEM AND METHOD FOR MAINTAINING CUSTOMER PRIVACY

TO THE COMMISSIONER FOR PATENTS:

Transmitted herewith is: Amendment in 10 pages

Return Receipt Postcard

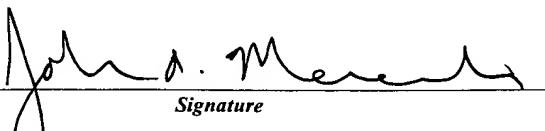
RECEIVED

MAR - 2 2004

GROUP 3600

in the above identified application.

No additional fee is required.
 A check in the amount of _____ is attached.
 The Director is hereby authorized to charge and credit Deposit Account No. 09-0469 (IBM) as described below.
 Charge the amount of _____
 Credit any overpayment.
 Charge any additional fee required.



Signature

Dated: February 25, 2004

John A. Merecki
Reg. No. 35,812
Hoffman, Warnick & D'Alessandro LLC
Three E-Comm Square
Albany, New York 12207
(518) 449-0044

I certify that this document and fee is being deposited on February 25, 2004 with the U.S. Postal Service as first class mail under 37 C.F.R. 1.8 and is addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.



Signature

Signature of Person Mailing Correspondence

Dorothea Rubbone

Typed or Printed Name of Person Mailing Correspondence

cc: